



Third Expert Group meeting

Directive promoting the repair of goods

26 November 2025

Agenda

- Opening and the adoption of the agenda
- Update on the adoption of the first delegated act
- Questions from the Member States
- Status of the transposition in the Member States
- Experience with national repair platforms
- Technical discussion on the European repair platform

Update on the delegated act

First delegated act under Art. 5(9)

Commission Delegated Directive (EU) amending Annex II to Directive (EU) 2024/1799 promoting the repair of goods to include domestic local space heaters as provided in Commission Regulation (EU) 2024/1103 as regards ecodesign requirements for local space heaters and separate related controls

- **October 2025** – 4-week feedback period on Have your Say portal – no feedback received
- **November 2025** – launch of the written procedure and translations
- **December 2025** – Publication (start of the 2-month objection period)
- **February 2026** – entry into force
- **31 July 2026** – transposition deadline

Questions from Member States

Questions & Answers

1. Is the manufacturer obliged to offer repair services in the entire EU?
2. What is the scope of the information requirements provided in art. 5(5) and 6?
3. Applicability of art. 5 in case of direct imports?
4. Enforcement of art. 5 in cross-border cases:
 - when the consumer is based in one Member States and the manufacturer in another Member State
 - when the manufacturer is based in non-EU country

Pending questions on Wiki from experts addressed to Member States

1. Duration and scope of the obligation

How other Member States plan to implement Art. 5 with regard to the duration and scope of the obligation to repair, given that it depends on the content of legal acts listed in Annex II?

Do the Member States use some kind of dynamic reference to Annex II of the Directive (EU) 2024/1799 to this end?

2. Nature of the obligation

Do Member States implement the obligation to repair in their national law as an obligation to contract (conclude a repair contract) or as an obligation to repair?

Status of the transposition

Status of the transposition – Roundtable

Update on the transposition activities - when taking the floor please develop on the topics below:

- Timing of the transposition
- Update on the choice between the European platform or national platform and on any potential access conditions for the national section on the European platform
- Plans for transposing Annex II to the Directive as it stands now, and its future amendments through delegated acts

Experience with online repair platforms in the Member States

The Netherlands



Ministerie van Economische Zaken

Dutch Online Platform for Repair

www.reparatieregister.nl

Martine Koetsier – Ministry of Economic Affairs

Repair, a good idea!



The screenshot shows the top navigation bar of the National Repair Register website. The navigation bar includes the logo for 'Nationaal Reparateursregister' on the left and four menu items: 'Home', 'Informatie voor consumenten', 'Informatie voor reparateurs', 'Vragen?', and 'Circulaire initiatieven'. Below the navigation bar is a large blue-tinted image of a person working on a washing machine. Overlaid on this image is the following text:

Repareren, een goed idee!
Vaak is repareren goedkoper dan een nieuw product aanschaffen en beter voor het milieu.

In het Nationaal Reparateursregister vind je reparateurs van consumentenelektronica.

Ik heb een kapot product. Wat nu?

Check of je nog garantie hebt want het is mogelijk dat je langer garantie hebt dan je denkt.

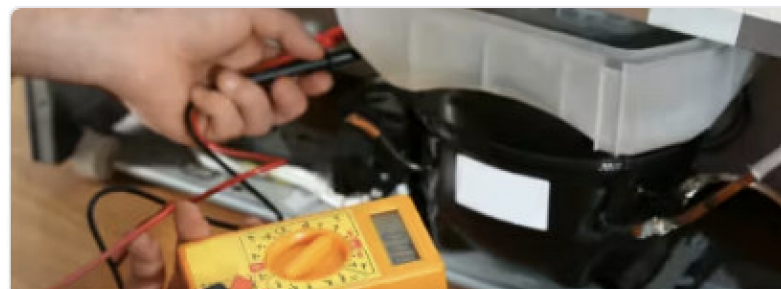
Wil je weten wat je rechten zijn op reparatie? Ga naar [ConsuWijzer](#) voor meer informatie.



Ik heb het gecontroleerd én ik heb garantie.

Dan zorgt de verkoper voor een gratis reparatie. Ga terug naar de winkel of webshop. Geef aan wat het defect is en dat je het product gerepareerd wilt hebben.

[Welke rechten heb ik? →](#)



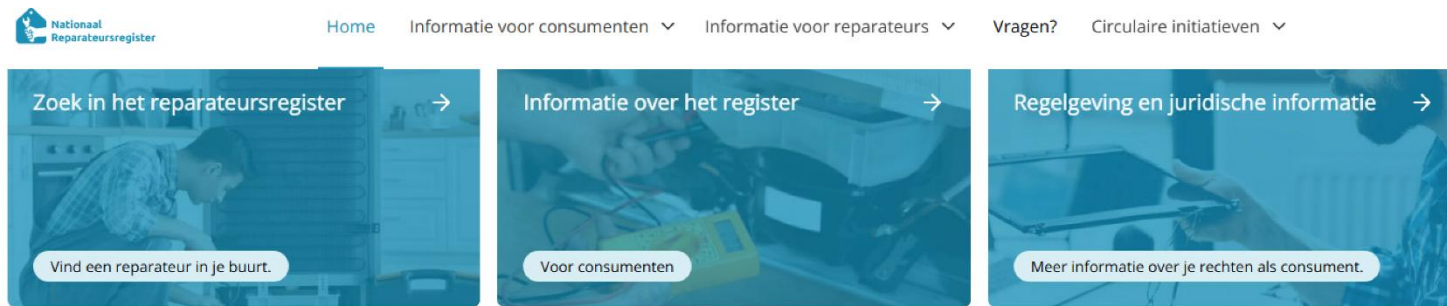
Ik heb gecontroleerd én ik heb geen garantie.

Heb je geen wettelijke of fabrieksgarantie, dan kan het zinvol zijn om je defecte product te laten repareren. In het Nationaal Reparateursregister vind je professionele reparatiebedrijven, met erkende reparateurs. Deze bedrijven voldoen aan kwaliteitseisen die de overheid, de reparatiebedrijven en de fabrikanten samen hebben opgesteld. Zo draag je direct bij aan product- en materiaalhergebruik en een beter milieu.

Je kunt ook een [Repair Café](#) bezoeken. Hier vind je kundige vrijwilligers die samen met jou het defecte product bekijken en kleine reparaties uitvoeren.

[Vind een erkende reparateur →](#)

Direct entry to register



Wil jij je defecte consumentenelektronica een tweede kans geven?

In het reparateursregister kun je bedrijven vinden waar je terecht kunt voor reparatie.

Onder consumentenelektronica zijn nu de volgende categorieën opgenomen:

Bedrijfsnaam:



Locatie:

Zoeken 

Overzicht:

Kaart

Lijst

Filter op vakgebied

Beeld en geluid 3 ▾ICT hardware 2 ▾Telefoons 6 ▾Witgoed groot huishoudelijk 29 ▾Witgoed klein huishoudelijk 18 ▾

393 resultaten

Je zoekopdracht toont reparateurs in volgorde van afstand tot de zoekplaats. In deze regio zijn ook reparateurs beschikbaar met landelijke dekking.

Lokale reparateurs

Landelijk werkende reparateurs

Hulshof Witgoed B.V.

Plaats: Rhenen

Straatnaam: Cuneraweg 246

Witgoed groot - Miele

Witgoed klein - Miele

AWS Aloys Witgoed Service

Plaats: Amsterdam

Straatnaam: Hogeweg 26 H

Witgoed groot - Miele

Witgoed klein - Miele

Fivers Rotterdam B.V.

Bedrijfsnaam:

Bedrijfsnaam



Locatie:

Bijv. plaats/postcode



Zoeken



Overzicht:

Kaart

Lijst

Filter op vakgebied

Beeld en geluid 3



ICT hardware 2



Telefoons 6



Witgoed groot huishoudelijk 29



Witgoed klein huishoudelijk 18

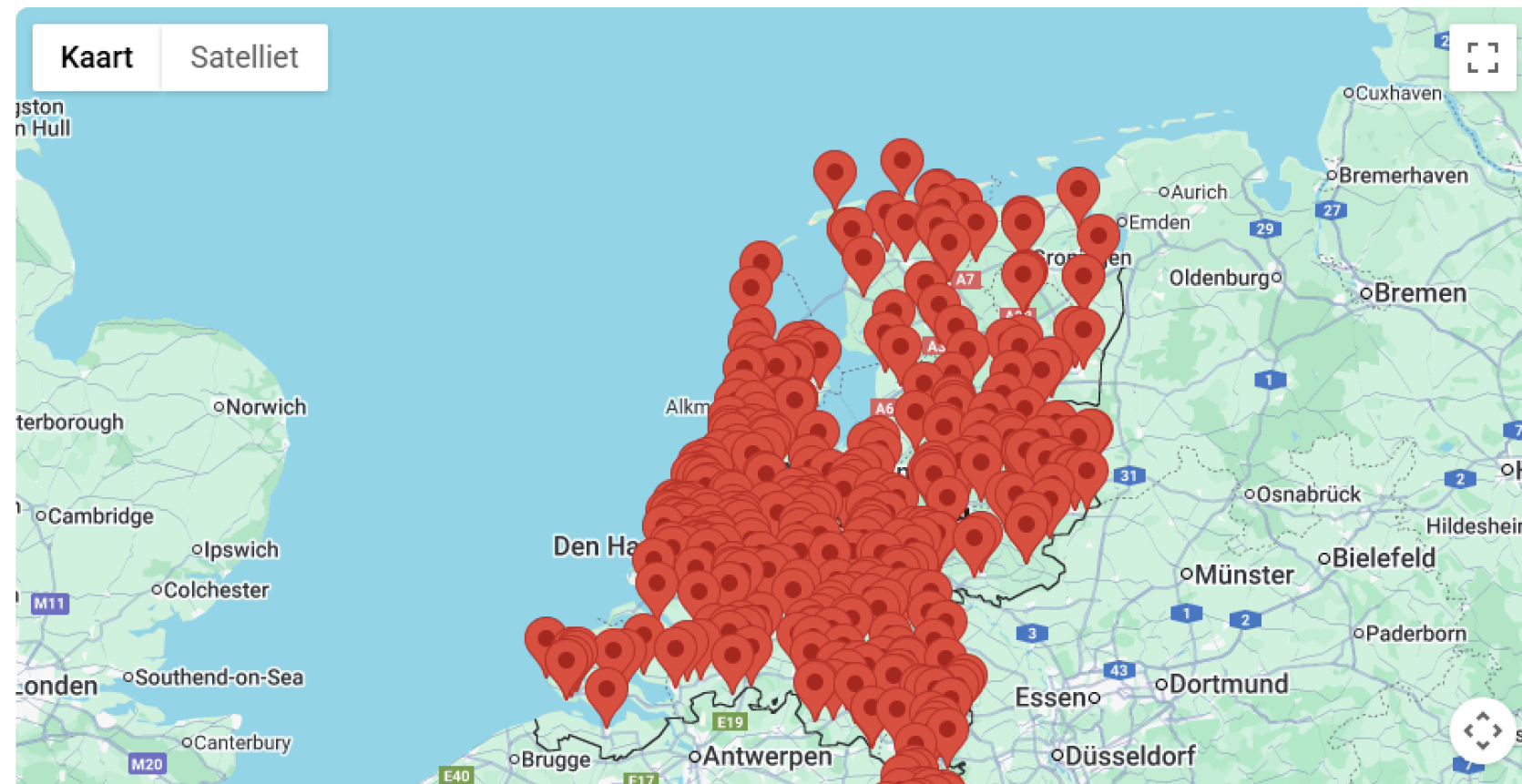


393 resultaten

Je zoekopdracht toont reparateurs in volgorde van afstand tot de zoekplaats. In deze regio zijn ook reparateurs beschikbaar met landelijke dekking.

Lokale reparateurs

Landelijk werkende reparateurs



Categories of products in consumer electronics



Home Informatie voor consumenten ▾ Informatie voor reparateurs ▾ Vragen? Circulaire initiatieven ▾



Wil jij je defecte consumentenelektronica een tweede kans geven?

In het reparateursregister kun je bedrijven vinden waar je terecht kunt voor reparatie.

Onder consumentenelektronica zijn nu de volgende categorieën opgenomen:

- ✓ Witgoed, groot huishoudelijk (wasmachine, wasdroger, koel- en vriesapparatuur, etc.)
- ✓ Witgoed, klein huishoudelijk (koffiemachine, mixer, stofzuiger, etc.)
- ✓ Beeld en geluid (tv, radio, etc.)
- ✓ Telefoons
- ✓ ICT-hardware (computer, laptop, tablet, etc.)



Einde

Germany



3rd Meeting of the Expert Group on the Directive promoting the repair of goods (EU) 2024/1799

EU online repair platform
Experience with national repair platforms



Situation

Current repair platforms in Germany have limitations, as they only partially meet the requirements of the R2R Directive. They tend to focus on specific geographic areas, product categories, or volunteer-led repair initiatives. Most platforms rely on public funding or volunteer support, with only few exceptions like e.g. MeinMacher or FixFirst. None of the existing platforms seem to be well-suited for national scaling in line with the R2R Directive, to establish a comprehensive and centralized repair platform.



Example

Repami - Netzwerk Qualitätsreparatur

- Berlin based network for repair by quality tested craft business or DIY in a Repair Café
- Businesses must be enlisted in the craft roll
- Certain businesses are generally not enlisted (car repair shops, gas-, water-, heating and electrical installer)
- Participation criteria concerning e.g. occupation, billing, complains



repami

The screenshot shows the repami website interface. At the top, there is a navigation bar with the repami logo and menu items: Über uns, Reparaturtipps, Events, ReparaturBONUS, FAQ, a globe icon, and a user profile icon. The main content area features a large heading: **Echte Originale brauchen Liebe!**. Below this, a paragraph reads: **Selbst anpacken in einem Reparaturcafé oder lieber qualitätsgeprüfte Handwerksbetriebe für dein Lieblingsstück? Finde jetzt eine Reparaturmöglichkeit in Berlin!**. A search bar with the placeholder text "Kategorie wählen" and a dropdown arrow is present, along with a red "Suchen" button with a magnifying glass icon. To the right of the text is a photograph of a silver toaster with two slices of toast, set against a background of colorful bokeh lights. The browser's address bar shows "repami.de" and the Windows taskbar at the bottom displays the search bar and system tray with the date 24.11.2025 and time 15:40.



Requirements for a section under the EU Repair Platform Architecture

- Administrative burden for the MS must be as low as possible
- Integration with other platforms and systems
- Central hotline for technical support and troubleshooting service
- Multi-language support
- Accessible design
- Security and data protection



Design

To ensure an engaging user experience, the platform should be designed with a user-centered approach. This requires an intuitive, user-friendly and accessible interface, featuring a clear structure, simple navigation, and the effective use of icons, imagery, and visual storytelling. Additionally, the platform should have a modern and visually appealing design, be optimized for mobile devices, and graphical elements to enhance user engagement. Furthermore, it is essential to ensure that the platform is accessible and usable for all users, regardless of their abilities.



Necessary features

- **Streamlined and simple registration:** To facilitate a smooth onboarding process, the registration process for businesses on the platform should be designed to be as effortless and low-maintenance as possible, leveraging existing databases whenever feasible (e.g. trade registries, craft guilds, existing repair platforms, etc.)



Useful features

- **Repair shop search:** Providers should not only be filterable by the services offered, repair conditions, and proximity to the place of residence, but also by prices, ratings, and quality.
- **Rating system:** Users should have the option to evaluate and rate the quality of services, customer service, and prices (with open questions on procedures and standards).



Additional features

- **Booking function:** It would be a clear added value if services and appointments could be booked directly on the repair platform and, if necessary, payment could also be made through it (similar to the Task-Rabbit platform)."



Questions

- Is the integration of an AI assistant being considered?
- Will an EU-wide branding (logo, design including color scheme, etc.) be prescribed?
- Will communication materials for promoting the platform be provided by the EU?



Thank you for your attention!

Mr. Jakob Gross, LL.M.

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Sustainable Consumption, Sustainable Product Policy
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Email: jakob.gross@bmukn.bund.de

France

Que faire de mes **objets** et **déchets** ?

French platform to promote the Repair of goods



EUROPEAN COMMISSION
DIRECTORATE-GENERAL JUSTICE and CONSUMERS

Directorate B Consumers
Unit B2 Consumer Law

Agenda

1. French Context on EPR and PRO
2. How It Works for Citizens
3. Repair Bonus
4. Adoption by Local Authorities
5. Impact & metrics



01

French Context on EPR & PRO

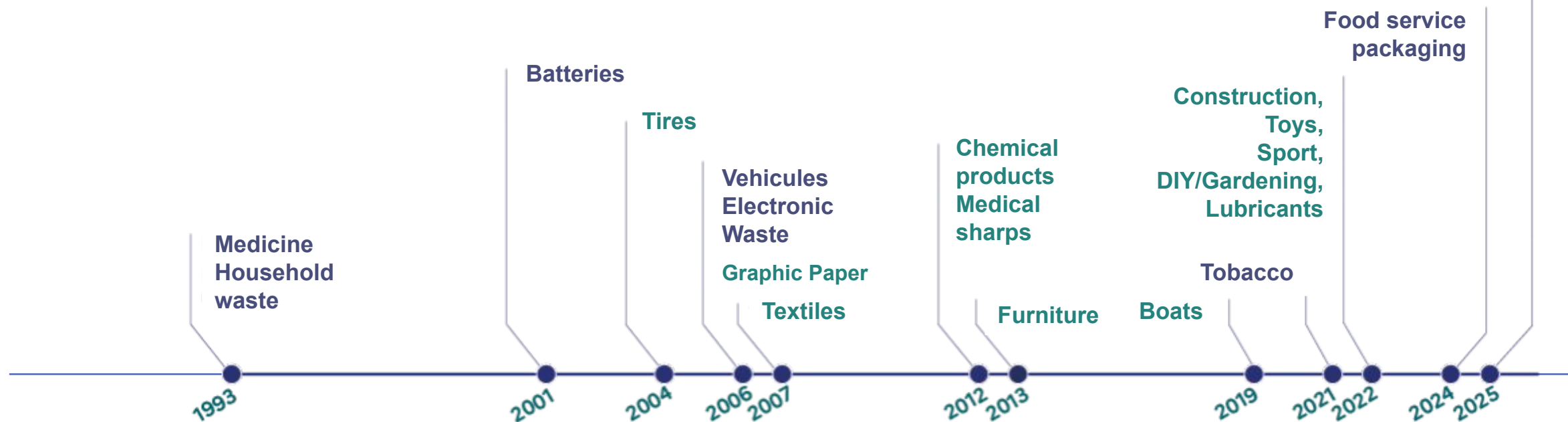


French Context

Extended Producer Responsibility in France

Implementation of EPR sectors in France :

- Regulated by European law
- Sectors specific to France
- Upcoming sectors





French Context

PROs have to share their data with ADEME



RÉPUBLIQUE FRANÇAISE
Liberté
Égalité
Fraternité

ADEME
AGENCE DE LA
TRANSITION
ÉCOLOGIQUE

Que faire
de mes objets
et déchets ?



02

How It Works





Our platform is a unique entry point for citizens who want to recycle, reuse, or repair

The screenshot shows the website's main interface. At the top left, there are logos for the French Republic and ADEME. The main heading is "What should I do with my belongings and waste?". To the right of the heading is a search bar with the placeholder text "Enter an item or waste". Below the heading is a navigation menu with links: "Welcome", "Who are we?", "How does it work?", "Bonus Repair", "I am a professional", and "Contact us". The central area is filled with a grid of various icons representing different types of waste and items, such as a printer, a shirt, a barrel, a bucket, a hammer, a bottle of oil, a car, a teddy bear, a computer monitor, a syringe, a pair of gloves, a tennis racket, a carton, a water bottle, a scooter, a laptop, a vacuum cleaner, a washing machine, a microscope, a pair of shoes, a tire, a chair, a battery, and a pill. At the bottom of the page, there is another search bar with the placeholder text "Enter an item or waste".



How it works

Depending on the condition of the object, the instructions vary

What should I do with my small household appliances?

Share

Integrate



Your small household appliances deserve a new life!

Toaster, food processor, kettle, iron, blender, hair dryer, electric razor, kitchen scale ... These everyday objects, once unused or out of order, deserve a second life.

REPARABLE % BONUS REPAIR

Fix

➡ **Repair your devices:** to extend their lifespan and save money.

Find a repair shop on the [map below](#). Those offering the [Repair Bonus](#) are marked with the % symbol.

👉 For some household appliances, it can go up to €45.

GOOD CONDITION

Give away or resell

➡ **Donate your household appliances** for free to a relative.

➡ **Make a donation to an association or reuse organization:** reuse center, recycling center...

➡ **Reselling is another reuse option:** consignment shops or second-hand platforms.

POOR CONDITION

Deposit

➡ **In store:** drop your device in a collection bin or hand it over to the salesperson.

➡ **At the waste disposal centre:** deposit your device in the container dedicated to Electrical and Electronic Equipment (EEE).



How it works

Discovery of local solutions for repairing, reuse or recycle

Paris

New search in this area

Offers the Repair Bonus

Wefix

Purchase, resale via a professional, Repair service (380 m)

Itinerary Website Share To modify

Presentation Labels Sources

Address

Rue des Halles,
inside the Fnac store
, 75001 Paris

+33176507650

Services available

Fix

Other electronic equipment, Screens, Large household appliances (excluding refrigerators), Large household appliances (refrigerators), Lighting, Hi-fi and video equipment, Computer equipment, Small household appliances, Smartphones, tablets and game consoles

Buy second-hand

Smartphone, tablet and console

Sell

Possible actions

- I'm repairing
- I give, I exchange
- I lend, I rent
- I'm selling
- I drop it off at a collection point

Filters

Map accessibility: partially compliant

Add a location to the map

© OpenStreetMap contributors, © CARTO | MapLibre

Offers the Repair Bonus

Wefix

Purchase, resale via a professional, Repair service (380 m)

- Itinerary
- Website
- Share
- To modify

- Presentation**
- Labels
- Sources

Address

Rue des Halles, inside the Fnac store, 75001 Paris

Services available

Fix

Other electronic equipment, Screens, Large household appliances (excluding refrigerators), Large household appliances (refrigerators), Lighting, Hi-fi and video equipment, Computer equipment, Small household appliances, Smartphones, tablets and game consoles

Buy second-hand

Smartphone, tablet and console

Sell

Smartphone, tablet and console

Offers the Repair Bonus

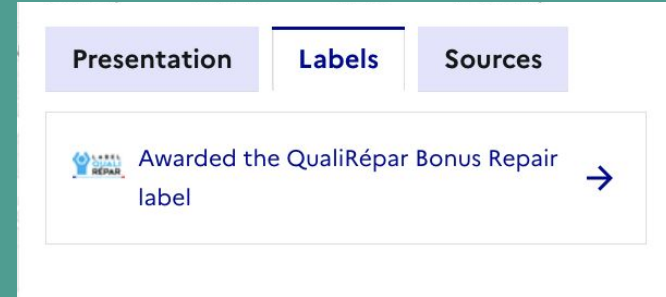
Discover the repairs for which you can receive assistance and save money.

[Learn more](#)

[Suggest an edit](#)

How it works

Informations showcased for each actor



For each address, users can verify what are their labels certifications and who is the source of this information.



Here, 2 PROs have shared this same address, that we already had in our ADEME data-base, so we showcase all of them.

Link towards the dedicated page of the Repair Bonus

Contribution button



How it works

Filters on the map enable to navigate different options



Paris


Close ×


Filters

Indicate an object or piece of waste:
trousers, drill, sofa...

88

 Locations offering the Repair Bonus
Show only eligible locations (only valid when the "repair" action is selected). Learn more on the [Bonus Repair website](#) 

Places of the social and solidarity economy
Display only locations identified as belonging to the social and solidarity economy. Learn more at [economie.gouv.fr](#) 

Repair Actors certified locations
Display only certified craftsmen (only valid when the "repair" action is selected). The [Repairers program](#) is an initiative of the [Chamber of Trades and Crafts](#). 

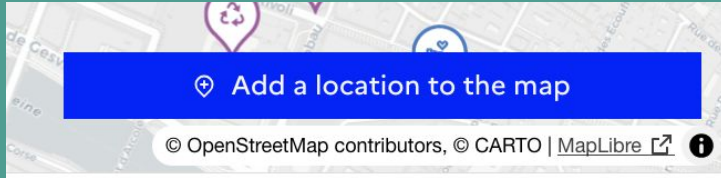
Hide locations that only repair their own brand's products
Locations that only repair their own brand of products will not appear if this box is checked. (Only valid when the "repair" action is selected)

Apply



How it works

Contribution buttons for citizens & professionals



Suggest adding a location to the map

This map is collaborative!

We list local organizations involved in reuse, repair, sharing, exchanging goods, or recycling. Would you like to suggest a location?

*Note: At this stage, the map of circular economy stakeholders does **not include** :*

- B2B actors
- upcycling actors
- rental services involving a subscription. Thank you for your understanding.

What is the name of the place you want to add? *

Are you the owner or representative of this establishment? *

 Yes No

Is there a physical address? *

 Yes No, this solution only exists online (website or mobile app).

To make the process easier, could you please share this information with us if you have it?

Suggest an edit [↗](#)

Suggest an edit

Would you like to suggest a change to this location on the map?

Are you the owner or representative of this establishment? *

 Yes No

What type of modification would you like to propose? *

- Incorrect name or address(es)
- Incorrect position on the map
- This place does not exist/no longer exists
- This location does not offer the listed services or activities.
- This location does not manage the items listed.



03

Repair Bonus



A dedicated page for the Repair Bonus

Repair Bonus: Get a discount on repairs for your items!



How to benefit from the Repair Bonus?

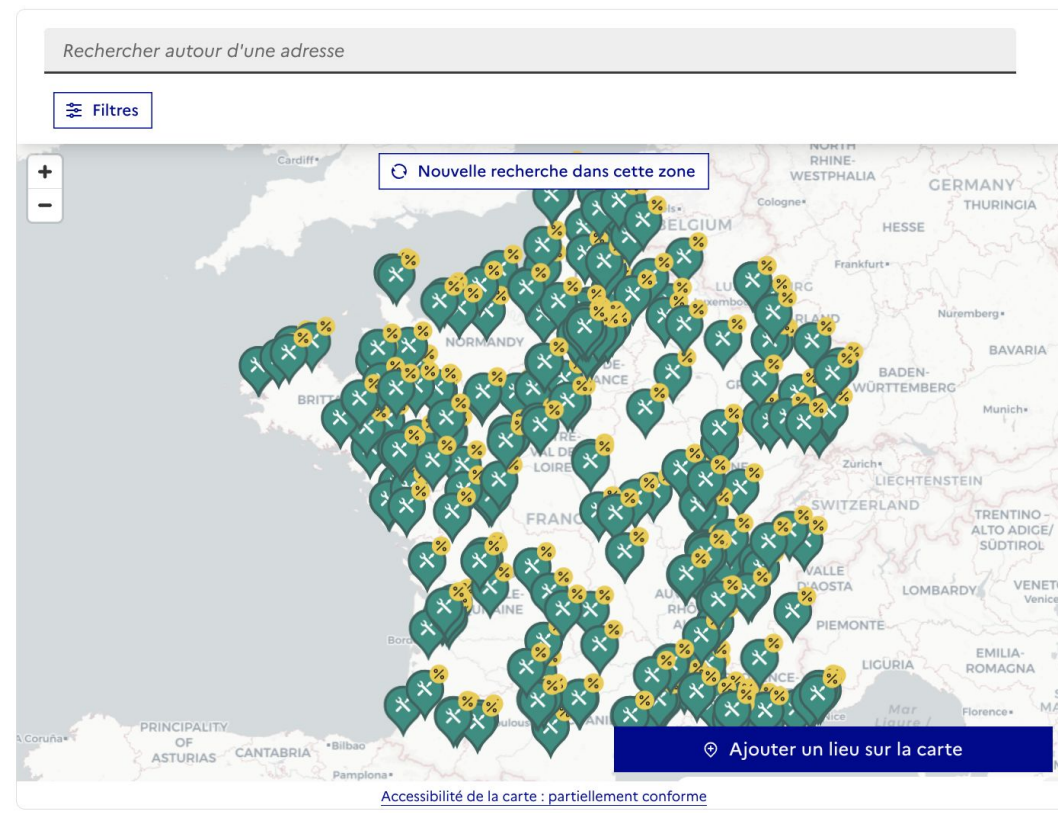
To obtain the Repair Bonus, there is no need to fill out a form or wait for a refund. The discount is applied directly at the checkout, subject to certain conditions.

✓ Check eligibility

- **The item must be eligible for the scheme** : the Repair Bonus currently covers electrical and electronic devices, household appliances, sports equipment, musical instruments, furniture, certain tools as well as textiles, clothing and shoes.
- **Check the conditions** : the malfunction, breakage, or wear and tear must be related to normal use. The item must not be under legal or commercial warranty, or covered by insurance, as in this case, it is possible to benefit from better coverage, or even a free repair. Provide information about the insurance company or place of purchase. The repair cost must exceed the applicable bonus. For some items, a minimum applies (e.g., €10 for items costing over €40 for a backpack).

✂ Take action

- **Go to a certified repairer** : only these professionals can apply the Repair Bonus.
- **Pay the reduced bill** : the discount is applied immediately to the bill and the repairer is then reimbursed by an eco-organization.



National map of approved repairers



04

Adoption by Local Authorities



Adoption by local authorities

Over 250 local authorities are using our widget

versaillesgrandparc.fr/310/au-quotidien/gestion-des-dechets/trier-jeter-valoriser/tri-selectif-et-consignes.htm

VersaillesGrandParc
communauté d'agglomération

ACCUEIL AU QUOTIDIEN GESTION DES DÉCHETS TRIER, JETER, VALORISER TRI SÉLECTIF ET CONSIGNES

Que faire de mes objets et déchets ?

Entrez un objet ou un déchet

Meuble Médicament CD-ROM, DVD, cassette VHS

Documents utiles

- GUIDE DU TRI DES DÉCHETS MÉNAGERS (PARTICULIERS) 2025
- GUIDE DU TRI DES DÉCHETS DES PROFESSIONNELS 2025
- RÈGLEMENT DE COLLECTE 2024

Faire une demande de bac

Example of a local authority's website with an iframe of our platform.



Adoption by local authorities

Seamless integration with a script

quefairedemesdechets.ademe.fr

What should I do with

Close x

Integrate our tool into your website or application

Simply copy and paste this code into your website. If you have any difficulties, questions, or require any other assistance, please contact our team.

```
<script src="https://quefairedemesdechets.ademe.fr/iframe.js"></script>
```

Copy

Do you want to reuse the code of our tool? This tool is developed open source. All of the code is [freely available](#) .

Share with your loved ones Integrate it into your website

I am a professional

Via a simple copy/paste, the widget gets integrated in any website.

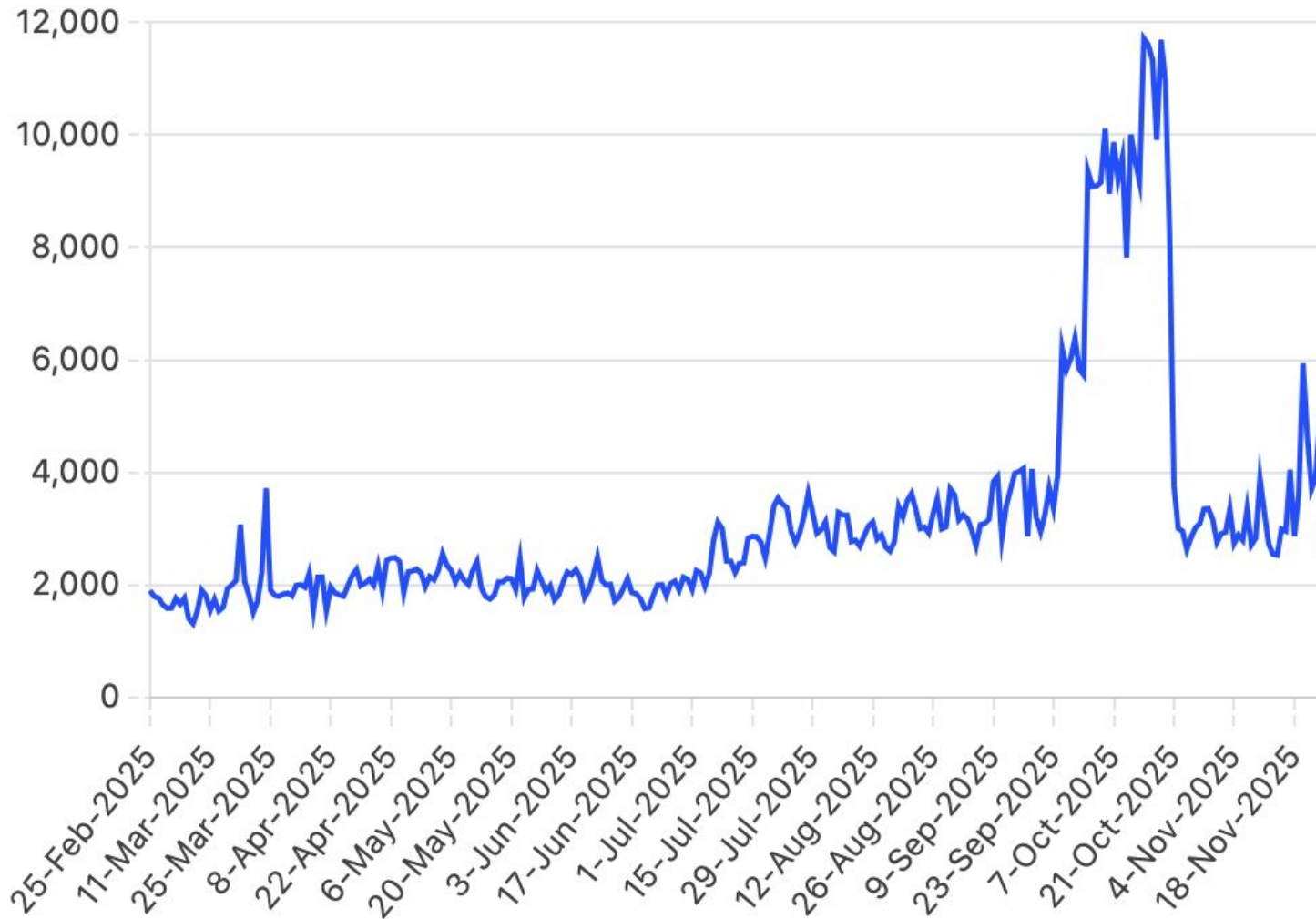


05

Impact & metrics



Oriented visitors through a product's page



Consistent **organic growth** between February and September.

In October, a national **communication campaign** by a Producer Responsibility Organisation drove additional traffic to the platform.

More than 1 million visitors informed and directed towards repair, reuse or recycling solutions this year.

Most-visited pages in 2025

Pageview	/dechet/megot-de-cigarette	149,886
Pageview	/dechet/chaussures	146,524
Pageview	/dechet/vetements	21,112
Pageview	/dechet/cd-rom	18,021
Pageview	/dechet/cosmetique-produit-et-emballage	11,949
Pageview	/dechet/poele	10,224
Pageview	/dechet/pile-jetable	8,746
Pageview	/dechet/cintre-en-plastique-ou-en-metal	6,159
Pageview	/dechet/cageot-caissette-en-bois	5,896
Pageview	/dechet/textiles	5,776
Pageview	/bonus-reparation	5,631

- Cigarette butts
- **Shoes**
- **Clothes**
- CD
- Cosmetic packaging
- Frying pan
- Disposable battery
- Clothes hanger
- Wooden crate
- **Textiles**
- **Repair Bonus**

Beyond the platform : making the most of our data

Our website



Database of all circular economy actors location



The Team



Anne-Charlotte
Intrapreneure



Christian
Data
Analyst



Nicolas
Developer



Lucas
Designer



Delphine
Product Mgr &
Coach



Camille
Content
Designer



Fabien
Front-end
Developer



Coline
Growth
Manager



Guillaume
Growth
Manager



Data

Product

Growth

Thank you for your attention

Feel free to ask any question regarding our platform



RÉPUBLIQUE
FRANÇAISE

*Liberté
Égalité
Fraternité*



Que faire
de mes **objets**
et **déchets** ?

European Repair Platform

R2R Administration Panel

R2R NCP(National Contact Point) registration

Invitation



Dear user,

You have been invited to register on the [European Repair Platform](#), part of Your Europe.

To complete the registration, use your EU Login account. EU Login is the European Commission's authentication service, giving access to a wide range of EU online services with a single password.

If you do not have an EU Login account yet, you can Create an account on the EU Login website.

If you already have an EU Login account, click on the following link to complete your registration on the European Repair Platform:

<https://webgate.development.ec.europa.eu/r2r/screen/user-registration/f89e3d4a-5dab-4768-bbda-09834d462def>

Please note: you can use the above link only once! If you have any questions, please contact YOUR-EUROPE-SUPPORT@ec.europa.eu

Kind regards,
The team of Your Europe
Questions on living, working, traveling, shopping and doing business in Europe? Visit europa.eu/youreurope

CNS (Corporate Notification System)
[You can change your notification preferences here.](#)

Registration

EU Login **Accog**
One account, many EU services

English (en)

[Create an account](#) **Login**

Create an account

[Help for external users](#)

First name

Last name

email

Confirm email

email language
English (en)

By checking this box, you acknowledge that you have read and understood the [privacy statement](#)

Create an account **Cancel**

NCP panel review

Local R2R One National Contact Point National Contact Point

HOME ADMINISTRATION Users REGISTER

Users + Invite user

Role: Filter by role... Status: Filter by status... Name: Filter by name... Email: Filter by email...

EU Login ID: Filter by EU Login ID... Clear filters

[Hide filters](#)

4 items found

<input type="checkbox"/>	EU Login ID	Name	Email	Role	Last update	Status	ACTIONS
<input type="checkbox"/>	n00krfpi	Service Provider Manager One	right.to.repair.spm@gmail.com	Service Provider Manager		ACTIVE	- + ✎ ✖
<input type="checkbox"/>	n005no5k	National Contact Point One	right.to.repair.ncp@gmail.com	National Contact Point		ACTIVE	- + ✎ ✖
<input type="checkbox"/>	be_app_manager	Marie Dubois	marie.dubois.app@demo.eu	Service Provider Manager		INACTIVE	+ ✎ ✖
<input type="checkbox"/>	local.user	Local User	local@example.com	Application Manager		ACTIVE	- + ✎

elementos por página: 5

Mostrar 1-4 de 4

version 0.0.3 - 24/11/2025

localhost:8080/r2r/screen/registration

NCP privileges

- SP (Service Provider)
 - **Block/Unblock** - SP can't/can login to R2R
 - **Deactivate/Activate** - the RS are invisible/visible on Map & search results, SP can login to R2R
 - **Remove** – new SP registration required
 - **Invite individual/bulk** - required?
 - **Validate/Verify?** - required?
- RS (Repair Shop) – required?
 - Block/Unblock
 - Deactivate/Activate
 - Remove

NCP account questions

Regional division: What the level of jurisdiction should be?

NUTS1, NUTS2, NUTS3? LAU?

Invitation: Can NCP invite SP with bulk actions?

Upload file with company information?

SP registration

IF Invitation



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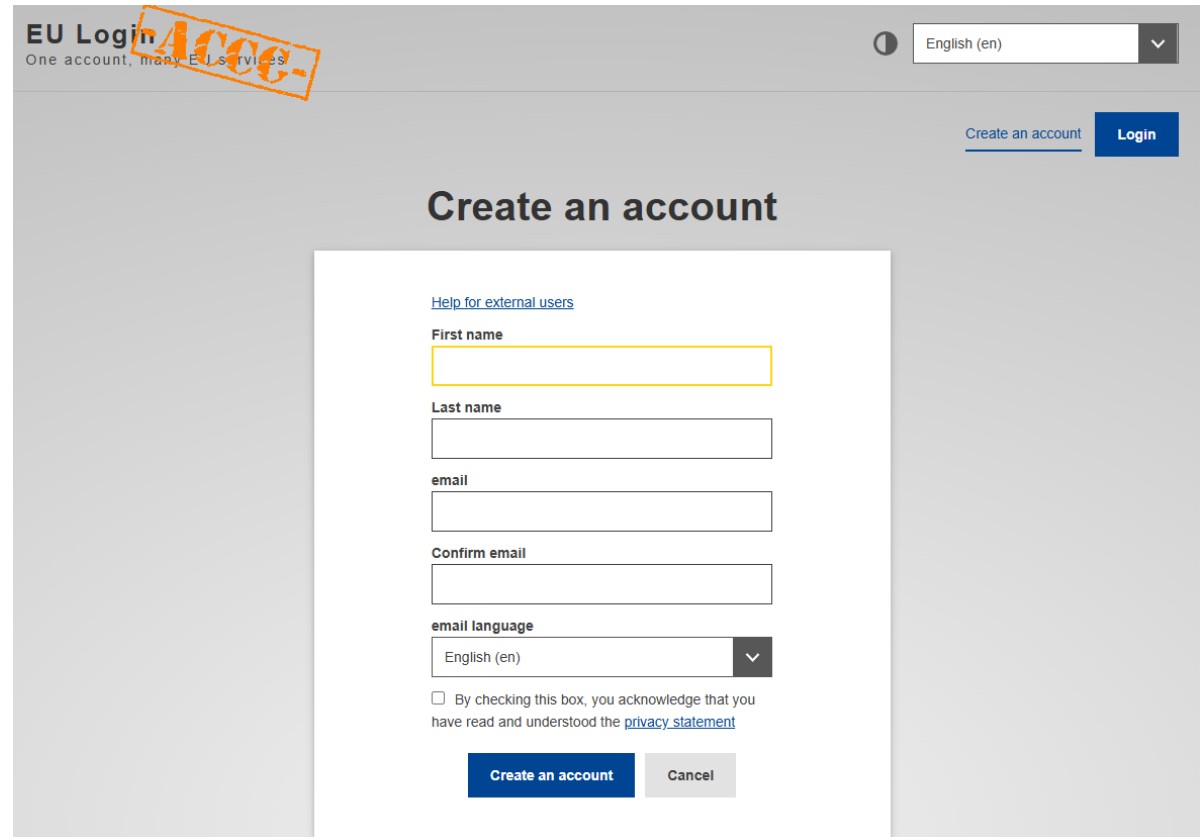
<https://webgate.development.ec.europa.eu/r2r/screen/user-registration/f89e3d4a-5dab-4768-bbda-09834d462def>

Please note: you can use the above link only once! If you have any questions, please contact YOUR-EUROPE-SUPPORT@ec.europa.eu

Kind regards,
The team of Your Europe
Questions on living, working, traveling, shopping and doing business in Europe? Visit europa.eu/youreurope

CNS (Corporate Notification System)
[You can change your notification preferences here.](#)

Registration



EU Login Account
One account, many EU services

English (en)

[Create an account](#) [Login](#)

Create an account

[Help for external users](#)

First name

Last name

email

Confirm email

email language
English (en)


By checking this box, you acknowledge that you have read and understood the [privacy statement](#)


[Create an account](#) [Cancel](#)

Registration and Invitation

SERVICE PROVIDER REGISTRATION

VAT Registered? * Yes No

VAT Number  X 73219 [REDACTED] [Verify VAT](#)

Country *  Poland

Company Name PIOTR [REDACTED]

Company Address NOWA [REDACTED] 05-515 [REDACTED]

[Submit Registration](#)

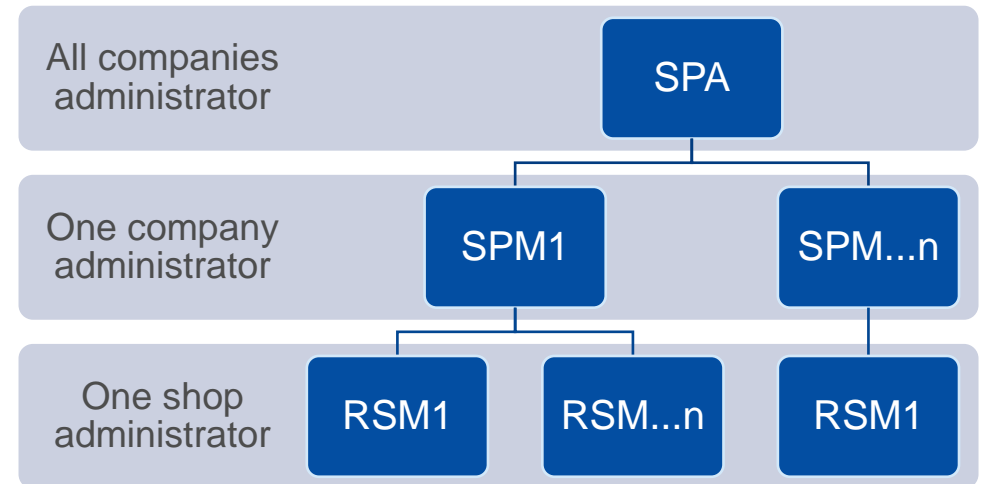
- Self-registration & user validation
 - VAT regex validation & VIES verification
 1. VAT number algorithm checks the number structure
 2. VIES service validate the VAT number existence
 - *SP accepted even in validation fails*

RP internal validation

- RS data validation via Google Maps during RS registration
 - Google Maps verification for street address and URL
 - Potentially:
 1. AI page validation
 2. Google Safe Browsing validation
 3. Other mechanisms

SP scope – User Management structure

- SPA (*Service Provider Admin*) - main SP account
 - SPM (*Service Provider Manager*) - privileges similar to NSP, but access to only 1 company, can't delete SPM
 - RSM (*Repair Shop Manager*) - privileges to manage only one RS



SP panel review

Local R2R One National Contact Point National Contact Point

HOME ADMINISTRATION Users REGISTER

Users

+ Invite user

Role: Filter by role... Status: Filter by status... Name: Filter by name... Email: Filter by email...

EU Login ID: Filter by EU Login ID... Clear filters

[Hide filters](#)

4 items found

<input type="checkbox"/>	EU Login ID	Name	Email	Role	Last update	Status	ACTIONS
<input type="checkbox"/>	n00krfpi	Service Provider Manager One	right.to.repair.spm@gmail.com	Service Provider Manager		ACTIVE	<input type="radio"/> <input type="radio"/> <input type="radio"/>
<input type="checkbox"/>	n005no5k	National Contact Point One	right.to.repair.ncp@gmail.com	National Contact Point		ACTIVE	<input type="radio"/> <input type="radio"/> <input type="radio"/>
<input type="checkbox"/>	be_app_manager	Marie Dubois	marie.dubois.app@demo.eu	Service Provider Manager		INACTIVE	<input checked="" type="radio"/> <input type="radio"/> <input type="radio"/>
<input type="checkbox"/>	local.user	Local User	local@example.com	Application Manager		ACTIVE	<input type="radio"/> <input type="radio"/> <input type="radio"/>

elementos por página: 5

Mostrar 1-4 de 4

version 0.0.3 - 24/11/2025

localhost:8080/r2r/screen/registration

Product categories

1. Large Household Appliances
(washing machines, tumble dryers, dishwashers, fridges, freezers, ovens, cooktops)
2. Small Household Appliances
(vacuum cleaners, coffee machines, microwaves, kettles, mixers, hair dryers)
3. Consumer Electronics
(TVs, monitors, speakers, Hi-Fi, game consoles)
4. IT & Mobile Devices
(smartphones, tablets, laptops, desktops, printers)
5. E-Mobility & Batteries
(e-bikes, e-scooters, hoverboards, battery packs)
6. Power & Gardening Tools
(welding equipment, drills, saws, lawnmowers, garden tools)
7. Furniture
(chairs, sofas, tables, armchairs, chests of drawers, beds)
8. Clothes and footwear
(leather shoes, non-leather shoes, coats, dresses, jackets)
9. Other
(medical small devices, musical instruments, watches, lights, toys, niche gear — leave this as “miscellaneous” so shops can tag themselves)

Tasks of national contact points

All NCPs

- **Need to create EU-login for the NCP**
- Participation in bi-annual meetings
- **Blocking/removing service providers on the request from service providers**
- Handling requests from citizens in relation to the operation of the national sections
- Assisting the European Commission with the analysis of user requests/complaints in relation to incorrect or illegal information provided about the service providers

NCP in MS that set access conditions

- **Verify if the service providers comply with access conditions**
- **Providing access to the national section by approval of service providers that comply with access conditions**
- Answering questions from the service providers relating to access conditions

Detailed rights and functionalities set out in the excel sheet *Functional requirements and tasks of the NCPs* to be shared on Wiki.

European Repair Platform

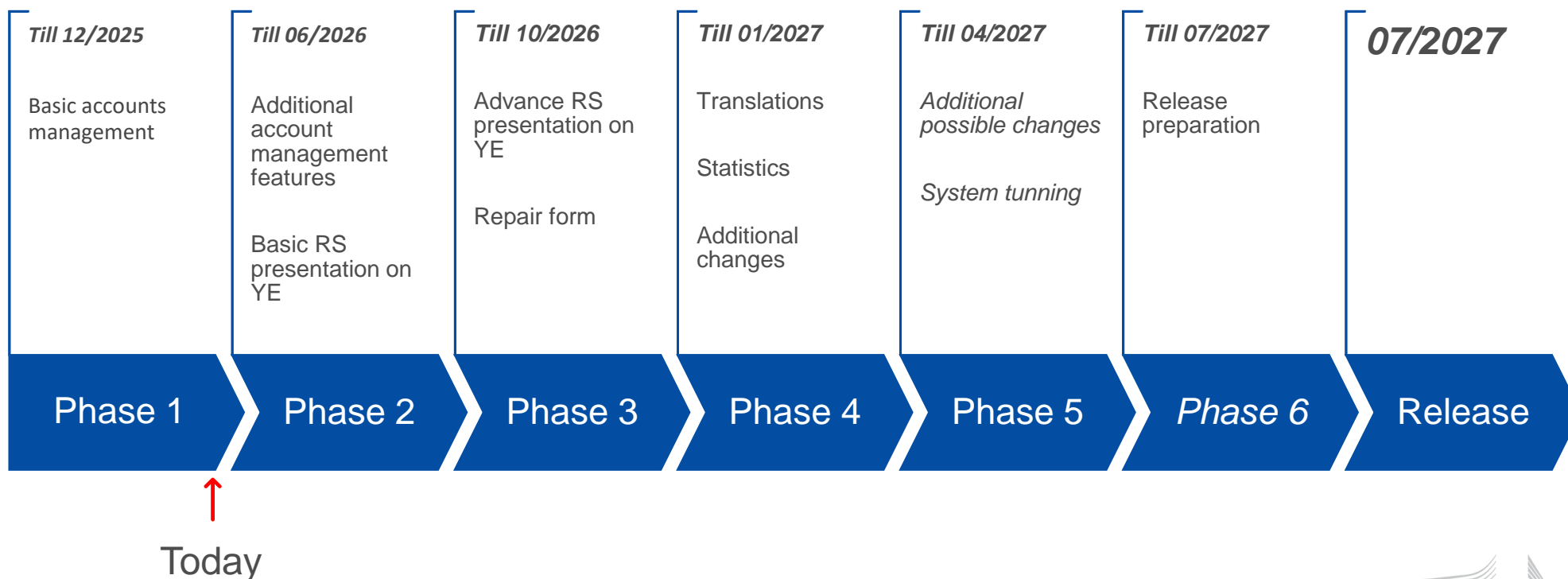
R2R Map & Search mechanism

European Repair Platform

Roadmap

Roadmap

May change depending on priorities and development advance



Next steps

Next steps

- Next meetings of the Expert Group are planned for March and June 2026
- **By 31 July 2026:**
 - Member States to inform the Commission about the **national contact point** that they have designated for the European online platform – **or** about the national online platform(s) that they have established or will establish
 - Member States using the national sections of the European online platform **may adopt access conditions** and **inform the Commission accordingly.**
 - Member States to transpose the Directive 2024/1799 (including the amendment to Annex II under the first Commission Delegated Directive)